

SIMPLE FLOORING INSTALLATION WARRANTY

Simple Flooring Company offers a one year (12months) installation warranty that covers the workmanship of all work done by Simple Flooring Company.

If a flaw in the installation occurs Simple Flooring Company will correct the problem, free of charge.

Product defects and material are covered solely by the manufacturer's warranty.

This warranty is strictly for the labor or installation completed by Simple Flooring Company. Warranty excludes damage caused by owner, lack of care and attention, wrongful use, abrasive cleaning products or by loose lay installation. Simple Flooring Company provides a 1-year installation warranty starting after the completion of the installation. Any services rendered under the warranty is free of charge, services may include repairing of seams that can create gaps, repairs on transitions, removal of air bubbles in carpet and loose grout.

The warrant does NOT include or apply to gouges, scratches, and damages caused by water, erosion, insects, pets, spiked heel shoes, negligence, misuse, insufficient protection, improper maintenance, not maintaining proper humidity conditions or failure to follow our & manufacturer's written instructions.

Sunlight will impact the look of your flooring and there is no guarantee that the flooring will not fade with prolonged exposure to sunlight. Hardwood flooring is a natural product and will expand and contract with changes in temperature and humidity levels. With expanding and contracting the space between boards will fluctuate and gaps will naturally occur; this is perfectly normal and NOT covered by the warranty

EXCLUSIONS:

This Limited Warranty does not cover the following:

- Any Installation defect that was apparent or ascertainable at the time the work was done but was not promptly reported to Simple Flooring Company.
- Damage from work not approved by Simple Flooring Company.
- Damage occurring from unforeseen circumstances including natural occurrences including but not limited to fires, storms, electrical malfunctions, accidents, floods, moisture conditions, leaks and others.
- Damage related to customer's failure to follow directions in respect to manufacturers direct instructions.
- Items installed or placed by customer
- Damage caused by accidents, negligence, or misuse by the Client or any third party.
- Damage resulting from the Client's failure to comply with the recommended maintenance instructions provided by the Contractor.
- Damage caused by alterations, modifications, or repairs performed by anyone other than the Contractor.
- Normal wear and tear, including scratches, dents, or fading, which are considered part of the natural aging process of the flooring.
- Damage caused by non-approved installation areas or environments that are not suitable for the specific flooring material.